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January 10, 2006

Dear Customer,

Food Technology Service, Inc. (FTSI) would like to extend our warm wishes for your New Year! In order to comply with 21 CFR Part 820, FTSI strives to keep our customers updated of any changes in our process. As of this week FTSI has added Cobalt to our source. This means that FTSI had to stop production for a few days in order to appropriately load and qualify our equipment. We apologize if your company experienced any delays in turn-around time due to this loading. This is a type of routine maintenance for any gamma irradiator and means that your company will experience a faster cycle time in the future. This new addition to our source also means that dose maps will have to be reproduced for all customer products. These are done at no cost to you the next time you submit your product.

In addition, FTSI has begun routine use of the most technologically advanced dosimetry system available today to measure the absorbed dose received by your product. This dosimetry system is known as an E-scan system and uses alanine to measure the gamma exposure a product receives. Like the Harwell PMMA dosimetry system we previously used, the E-scan system has excellent accuracy. However, the E-scan system uses standards that are directly traceable to NIST and the dosimeters for this new system do not require a 1 to 2 hour development time after irradiation. Even though FTSI is switching to the alanine dosimetry system, we will still maintain the Harwell PMMA system as a backup. For more information about our new system, please feel free to contact Susan LeFrancois at FTSI or visit the Bruker-Biospin website at: <http://www.bruker-biospin.com/brukerepr/dosimetry.html>.

Thank you very much for your continued business. If you have any further questions or concerns please feel free to contact our facility.

Best Regards,

A handwritten signature in blue ink that reads 'Susan LeFrancois'. The signature is fluid and cursive, written over a light blue background.

Susan LeFrancois, Ph.D.
Director of Quality Assurance and Regulatory Affairs